**Wordsworth Patient’s Participation Group (virtual -Zoom)**

**Minutes of meeting held on Thursday 4rd March 2021- 3.30pm**

**Present**: Emel Islek (EI -Chair); G.Chandramohan (GC-Secretary);

Dr Sajilal (Dr S); Zuber Gulamussen (ZG); Saadet Sangha (SS) &

Imran Jahangir (IJ).

1. **Welcome and Apologies**

**Apologies:** Ted Sparrowhawk (TS); Jennifer McBarnette (JM);

Dr N Hussain (Dr H); Jeyasri Velauthapillai (JV);

Ghouse Fazaluddin (GF); Hirji Patel (HP) & Charlie Camenzuli (CC).

* This is the fifth virtual Zoom meeting.

1. **Verbal report from Dr R Sajilal/ Saadet**

* **In the last 36 week period the Surgery has followed the procedure as below to deal with the patients as effective as possible:**

1. 4 Face-to-face patient appointments with remote appointments still in place.
2. Practice is keeping detail records of patients who had COVID vaccination such as age group. Over 45% of over 70 years old has successfully had their vaccination.
3. All Surgery staff (including Reception staff) had their COVD vaccination.
4. NHS Apps are available for all patients to download and use as and when required.
5. Patients are using the symptom checker/ appointments online and are still able to request appointments by phone.
6. The patients who are Expecting/Nursing mothers, Asthmatic, hypertension, Diabetic, have Mental issues, and Baby immunisation are seen given high priority and seen by the surgery.
7. Change in staff – Good bye and good luck to Dr Warrington and hello and welcome to Dr Sangam & Dr Pawandeep Virpal who started recently.
8. In last count the Practice is treating over 11,000 patients. The staff in the Practice is doing a good job to maintain good standard of service.
9. The Practice is waiting from directions/decisions from NHS & CCG regarding the date to open to all patents to see them 1:2:1.
10. **Matters Arising Garden Project**

* The garden is completed and will be allowed to bloom over the months to mature and ready to showcase/use by spring 2021 (Due to COVID restrictions - garden cannot be operational at this time).
* Photos of the garden (present state) were shared among members.

1. AOB – “Keep up good work and faith of the surgery”.

**Next meeting – Thursday 8th April 2021 – 5.30PM start**